

## Progress in Computers and Learning





# Digital Learning and its Impact on Social-Emotional Development: A Review of Current Trends and Implications

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| ARTICLE INFO  | ABSTRACT   |
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| Article history:<br>Received 12 February 2025<br>Received in revised form 9 March 2025<br>Accepted 7 April 2025<br>Available online 31 May 2025 | Digital learning platforms and online educational environments have reshaped traditional pedagogical practices, profoundly influencing the social-emotional development (SEL) of learners. This review explores the dual impact of these platforms, highlighting opportunities for fostering collaboration and accessibility while addressing challenges such as isolation and reduced interpersonal skills. Strategies to enhance SEL in digital contexts and policy recommendations are presented, offering insights for |
| <i>Keywords:</i><br>Digital learning; online platforms; semi-<br>emotional development; educational<br>technology; collaborative learning       | educators and developers to create inclusive, emotionally supportive digital learning environments.  |

#### 1. Introduction

The increasing integration of technology in education has revolutionized how knowledge is delivered and acquired. Digital learning platforms, ranging from Learning Management Systems (LMS) to gamified applications enable flexible, personalized learning experiences [18]. The viability of online learning depends on its legitimate arranging and educating to make strides the quality of learning and the generally understudy result. Online learning can fulfill the requirements of both dynamic and passive learning [2]. It points to supply understudies with total information that can be gotten to anyplace and anytime. Understudies and instructors can communicate and connected with each other exterior the classroom. This administration of learning and instructing goes past the classroom, permitting understudies to hone thinking and inquire about aptitudes, as well as getting unused information that can be exchanged to development [24].

However, the social-emotional aspects of learning remain underexplored in these virtual spaces. Social-emotional development, encompassing competencies such as self-awareness, empathy, and communication, is critical for academic and life success [9]. This article examines how digital

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platforms influence SEL, addressing both benefits and challenges while offering actionable strategies for improvement.

## 1.1 Research Gap

1.1.1 Limited integration of SEL in digital learning platforms

While online learning is the norm, little research has been done on how effectively socialemotional learning (SEL) competencies like empathy, self-management, and collaboration are embedded in these spaces. Educators have found it challenging to help digital SEL experiences feel authentic and relatable [31].

## 1.1.2 Impact of emerging technologies on SEL

New technologies such as AI, AR/VR, and gamification are transforming education, but their specific impact on SEL development remains to be thoroughly investigated. For instance, while gamified SEL can potentially engage students, its long-term effectiveness in building emotional skills is unclear [32].

## 1.1.3 Disconnect between offline and online SEL applications

There is a gap in understanding how offline SEL skills are translated to online environments. Teachers often struggle to connect in-person SEL instruction with student issues online, such as social media stress or cyberbullying [33].

#### 2. Literature Review

While digital learning platforms hold a lot of promise for social-emotional learning (SEL), how effective they are depending on numerous factors, including age, digital literacy, and culture. There is no single strategy for SEL in digital learning since students across different demographics have differing experiences with such tools.

## 2.1 Differences in SEL Development based on Age

Primary school children and students usually need more face-to-face interaction and more directive instruction to develop emotional intelligence. Researchers by [34] identified that younger children struggle with self-regulation and empathy through engaging in online learning but do better relative to adolescents with online forums. On the other hand, university students do well under asynchronous forums and independent learning, which aid critical thinking and emotional consideration.

#### 2.2 Digital Literacy as a Barrier or Enabler

The effectiveness of SEL in online environments also depends on digital literacy. Digital literacy decides the effectiveness of SEL in online education. High-proficiency students accommodate collaborative tools nicely, while low-skilled students may suffer from miscommunication [35].

## 2.3 Cultural Context and SEL Effectiveness

Cultural heritage also impacts SEL. Emotional disclosure is restricted by collectivist cultures (e.g., Malaysia and Japan), but the individualist culture (as in the U.S.) prefers direct communication. In culturally adapted SEL programs, student participation has been found to enhance through contextual content and language modalities [36].

## 2.4 Theoretical Frameworks for SEL

SEL frameworks, such as the Collaborative for Academic, Social, and Emotional Learning (CASEL), define competencies including self-management, relationship skills, and responsible decision-making (see Figure 1). Digital learning tools, with features like interactive simulations and global collaboration, can align with these competencies if designed thoughtfully.



Fig. 1. Social and emotional learning (SEL)

## 2.5 Benefits of Digital Learning on SEL

The advent of digital technology has revolutionized the way we learn and collaborate. Online discussion boards and collaborative tools have broken down geographical and cultural barriers, enabling learners from diverse backgrounds to connect and work together seamlessly [13]. This fosters a sense of global citizenship and inclusivity, as individuals gain exposure to different perspectives and learn to appreciate cultural differences.

Moreover, digital platforms have made education more accessible to learners with physical, cognitive, or geographic limitations. Students with disabilities can benefit from assistive technologies, while those in remote areas can access quality education through online courses and virtual classrooms [12]. This level of accessibility promotes equity and ensures that everyone has the opportunity to learn and grow.

Beyond academic benefits, digital interactions also cultivate essential social-emotional skills. By engaging in online discussions and collaborating with peers from diverse backgrounds, learners develop empathy, critical thinking, and digital literacy. They learn to communicate effectively, respect different viewpoints, and navigate the complexities of the digital world responsibly [7]. This integration of digital literacy into social-emotional learning empowers learners to become informed, engaged, and ethical digital citizens.

## 2.6 Challenges of Digital Learning for SEL

The shift towards virtual learning environments has brought about a number of challenges that impact students' social and emotional development. One key concern is the potential for social isolation [17]. In traditional classrooms, students have ample opportunities for face-to-face interactions, which foster emotional engagement and the development of strong relationships. However, in virtual settings, these opportunities are significantly reduced, leading to feelings of loneliness and disconnection.

Another significant challenge is the increased risk of cyberbullying. The anonymity provided by digital platforms can embolden individuals to engage in harmful behaviors, such as online harassment and bullying [5]. This can have a profound negative impact on learners' emotional well-being, causing anxiety, depression, and even self-harm.

Furthermore, the absence of nonverbal cues, such as body language and facial expressions, can hinder effective communication and emotional understanding in virtual environments. These nonverbal cues play a crucial role in conveying meaning, intention, and emotional state. Without them, it becomes more difficult for learners to interpret messages accurately and to build empathy with their peers [28].

## 2.7 Contextual Factors

Access to technology and cultural attitudes towards digital learning vary globally. For instance, learners in rural or underserved communities may face digital divides, limiting their ability to benefit from SEL-focused digital tools.

#### 2.7.1 Digital divide

A researcher [27] stated that learners in rural or underserved areas often face limited access to reliable internet connections, modern devices, or digital literacy training. These barriers create significant disparities in SEL opportunities, as they restrict participation in activities like virtual collaboration, online counseling, or gamified learning. Bridging this divide requires investments in infrastructure and policies promoting equitable technology access.

#### 2.7.2 Socioeconomic disparities

Households with lower income levels may prioritize basic needs over acquiring digital devices or subscriptions for online learning tools. This economic constraint exacerbates inequities, particularly in regions where public funding for education is inadequate [11].

## 2.7.3 Cultural attitudes towards technology

In some cultures, there may be resistance to integrating digital platforms into education due to traditional views of learning as a face-to-face interaction. Conversely, highly tech-oriented cultures might adopt these tools rapidly but risk over-reliance, which could undermine interpersonal skill development [6].

## 2.7.4 Regional case studies

In developed countries, nations with advanced digital infrastructures, like Finland or Singapore, have successfully integrated SEL into digital education, leveraging platforms with interactive tools and robust teacher training programs. While in developing countries, regions such as Southeast Asia or Sub-Saharan Africa, programs like low-cost tablet distribution or community internet hubs are beginning to address access challenges, though adoption remains uneven [23].

## 2.7.5 Policy implications

Governments and educational stakeholders must prioritize equitable access to technology and promote culturally responsive teaching practices to ensure that SEL-focused digital learning tools benefit all learners, regardless of their context [20].

## 3. Methodology

The inclusion criteria for this review focused on peer-reviewed journal articles, conference papers, and government or institutional reports published between 2019 and 2024. Selected studies explicitly addressed social-emotional learning (SEL) frameworks, such as CASEL competencies, within digital or hybrid learning environments. The scope encompassed diverse educational settings, including primary, secondary, higher education, and informal learning contexts. Conversely, the exclusion criteria omitted articles that solely emphasized academic performance without referencing SEL and publications lacking empirical or theoretical grounding.

The analysis of the selected literature was conducted qualitatively, concentrating on three primary aspects. First, the review examined the theoretical underpinnings that link digital learning to SEL, providing a foundational understanding of how these two domains intersect. Second, it highlighted empirical evidence that elaborates on the benefits and challenges associated with integrating SEL into digital platforms. Lastly, it explored context-specific factors, such as cultural and infrastructural influences, that shape the implementation and outcomes of SEL-focused digital learning initiatives. This structured approach ensured a comprehensive and focused analysis of the topic.

#### 4. Discussion

#### 4.1 Opportunities to Enhance SEL in Digital Environments

To enhance Social and Emotional Learning (SEL) in digital environments, several opportunities and strategies can be identified based on recent research and case studies as shown in Table 1 below.

#### Table 1

| Opportunities to enhance SEL in digital Environment | nts |
|---|-----|

| No | Opportunities  | Supporting Articles |  |
|----|--|---------------------|--|
| 1  | Gamification and Role-Playing: Interactive activities such as<br>virtual role-playing scenarios build empathy and decision-making<br>skills in students.           | [10,21]             |  |
| 2  | AI-Powered Feedback: Tools leveraging artificial intelligence can<br>personalize learning experiences, providing tailored feedback to<br>support emotional growth. | [3,26,30]           |  |
| 3  | Blended Learning Models: Combining face-to-face instruction<br>with digital components can mitigate the isolation risks of fully<br>online learning.               | [14,22,25]          |  |

## 4.2 Strategies for Educators and Policymakers

To enhance Social Emotional Learning (SEL) in digital environments, educators and policymakers can adopt several strategies based on the insights from recent research as shown in Table 2 below. These strategies include integrating collaborative tools that promote interaction and empathy among learners and leveraging AI-driven analytics to provide personalized feedback. Additionally, fostering digital citizenship and creating a supportive online community can further strengthen SEL outcomes.

| Table                                    | 2  |                     |  |  |
|--|--|---------------------|--|--|
| Strategies for educator and policymakers |  |                     |  |  |
| No                                       | Strategies   | Supporting Articles |  |  |
| 1  | Embedding SEL in Digital Curricula: Curriculum developers should   | [1,16,29]           |  |  |
|  | integrate explicit SEL goals into digital learning tools, such as  |                     |  |  |
|  | modules on collaboration or emotional regulation                   |                     |  |  |
| 2  | Teacher Training: Educators must be equipped with skills to        | [8,19]              |  |  |
|  | foster emotional connections in virtual settings, such as creating |                     |  |  |
|  | engaging synchronous sessions                                      |                     |  |  |
| 3  | Develop Online Learning Communities                                | [15,26]             |  |  |
|  | These platforms allow students to share their struggles            |                     |  |  |
|  | anonymously and learn effective coping strategies, fostering a     |                     |  |  |
|  | sense of connection and psychological well-being                   |                     |  |  |

#### 4.3 Policy Recommendations

Governments and educational institutions must adopt policies promoting equitable access to digital tools while ensuring SEL integration. Collaborative partnerships between policymakers, educators, and technologists can drive innovation in this area.

By putting policies to guarantee both the integration of social emotional learning (SEL) and equal access to digital resources, governments and educational institutions help to greatly influence the future of digital learning. All students, irrespective of socioeconomic status, geographical location, or particular learning requirements, should have equal access to digital materials so that they may take advantage of them. Empowering both pupils and teachers calls for policies that offer consistent internet access, inexpensive equipment, and digital literacy courses hence reducing the digital inequality.

Beyond just availability, it is absolutely vital for developing children's emotional intelligence, resiliency, and social abilities that SEL be incorporated into digital learning. By building structures that motivate schools and colleges to include SEL elements in online courses, governments guarantee that digital learning settings support not only intellectual development but also emotional health and

social development. More comprehensive learning experiences comes from projects like teacher training in SEL techniques, AI powered emotional support apps, and organized peer interaction models.

Realizing this vision calls for close cooperation among legislators, teachers, and technologists. Guidance enabling creative but responsible digital learning techniques should be developed by policymakers in close cooperation with academic institutions. At the front of the adoption of these approaches, therefore, educators should be given the appropriate equipment and instruction to promote both cognitive and emotional development in online classes. At the same time, engineers may create virtual mentoring systems, gamified SEL exercises, and AI driven learning platforms that increase student engagement and wellbeing.

By encouraging cross sector partnerships and creating policies that give emotional intelligence just as much weight as equity, digital learning can become an inclusive and supportive environment. Future initiatives should concentrate on constant assessment and adjustment of these approaches thus guaranteeing that technological progress match the core concepts of human development and lifelong learning.

## 5. Conclusion

For social emotional development, digital learning offers a changing landscape of opportunities and challenges. By encouraging students to connect with many viewpoints, increase their communication skills, and use educational resources beyond geographical borders, it promotes cooperation, availability, and personalized learning. Promoting a feeling of connection and group learning, internet platforms allow interactive experiences via discussion boards, group projects, and instant feedback.

Still, online learning also presents great difficulties that could have an impact on the emotional health of students. Worry over cyberbullying, less interpersonal contact, and social isolation can cause emotional upheaval, thereby decreasing teenagers' sense of belonging and engagement. Essential components of social emotional learning (SEL) are empathy, emotional control, and interpersonal capabilities; unstructured social contacts coupled with long screen time could slow their development in the lack of sufficient direction.

Developers and teachers have to design digital learning environments that stress inclusivity, emotional support, and student wellbeing in order to maximize the benefits while dealing with these concerns. A complete learning experience results from including SEL ideas into internet platforms via interactive activities, emotional assessments, and organized peer cooperation. Elements including AI assisted emotional support tools, well maintained discussion boards, and structured mentorship programs will also help students to negotiate the internet learning environment in a socially and emotionally positive way.

Looking at how technology could be used to foster resilience, emotional intelligence, and important human relationships, future research should examine the long-term consequences of digital learning on social emotional development. Furthermore, it will be crucial to create scalable methods of incorporating SEL in different educational environments to guarantee digital learning gives not only academic results but also fosters general student development. The findings underline the need of coordinating technological advances with basic human development values so to assure digital education is creative and people centred.

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